

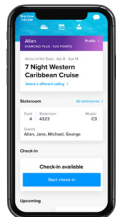


HEALTHY AT SEA<sup>SM</sup>

## HEALTHY SAILING MADE EASY

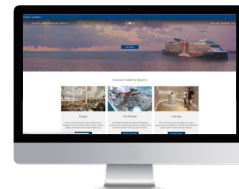
With your partnership, we can ensure that your clients are taking the necessary steps to prepare for a safe vacation, well in advance. From downloading the app, to creating a guest account online, to completing required health forms, our technology is making it simpler than ever.

### WHY SHOULD GUESTS DOWNLOAD THE MOBILE APP?



MOBILE APP

|   |                                                                   |   |
|---|-------------------------------------------------------------------|---|
| ✓ | Contactless Online Check-In                                       | ✓ |
| ✓ | Check-In For One Guest Or Entire Party Under the Same Reservation | ✓ |
| ✓ | Scan Passport (Scan via app, manual entry on web)                 | ✗ |
| ✓ | Upload Security Photo                                             | ✗ |
| ✓ | Complete Health Acknowledgement                                   | ✓ |
| ✓ | Select Required "Arrival Appointment"                             | ✓ |
| ✓ | Sailing – available only in the app                               | ✓ |

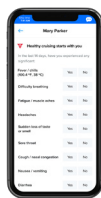


WEB BROWSER



#### COMMUNICATIONS ARE EASIER

Guests receive email and app push notifications about health protocols and necessary action items related to their cruise.



#### CHECK-IN IS EASIER

With Mobile Check-In, guests can upload passport information and security photos, and complete their necessary Health Questionnaire, Health Advisement & Cruise Ticket Contract 24 hours in advance of sailing.



#### ARRIVAL IS EASIER

Guests make an arrival appointment and receive their boarding pass during Mobile Check-In, enabling smoother boarding.

## YOUR ROLE AS TRAVEL ADVISOR

- Enter the guest's email address at the time of booking so the guest receives important health and safety communications
- Ensure your client has downloaded the app and created a guest account upon booking every reservation
- Verify with your client that they have properly linked their upcoming sailing to the app
- Assist your client with questions about check-in, the Cruise Ticket Contract and Health Acknowledgement
- Guide your client to start their Safety Briefing and watch the in-app safety videos prior to boarding day
- Advise that the Safety Briefing must be completed by all guests onboard before the ship sails
- Encourage your client to use the app throughout the sailing for dining, activities, entertainment & onboard communications
- RCG will guide the guest through required testing and health steps directly via email and app notifications

Celebrity Cruises App



Download Our App to stay informed

Subject to change. "Traveling Party" means your family members living with you in the same household and travelling companions assigned to your stateroom on the cruise. Conditioned upon compliance with the [RCG COVID-19 Policies and Procedures](#) in effect at the time of the cruise. Additional terms and conditions apply. See our COVID-19 Refund and Cancellations Policy and your Cruise Ticket Contract for details.

The health and safety protocols set forth herein, guest conduct rules, as well as regional travel restrictions and clearance to visit ports of call, are subject to change without notice based on ongoing evaluation, public health standards, and government requirements. Onboard and destination experiences, features, itineraries, and guest conduct rules vary by ship and destination and are subject to change without notice.

NOTICE: PRIOR TO BOOKING, PLEASE CONSULT ALL APPLICABLE U.S. CENTERS FOR DISEASE CONTROL TRAVEL ADVISORIES, WARNINGS, OR RECOMMENDATIONS RELATING TO CRUISE TRAVEL, AT [CDC.GOV/TRAVEL/NOTICES](#). IF A CERTAIN THRESHOLD LEVEL OF COVID-19 IS DETECTED ONBOARD THE SHIP DURING YOUR VOYAGE, THE VOYAGE WILL END IMMEDIATELY, THE SHIP WILL RETURN TO THE PORT OF EMBARKATION, AND YOUR SUBSEQUENT TRAVEL, INCLUDING YOUR RETURN HOME, MAY BE RESTRICTED OR DELAYED. HEALTH AND SAFETY PROTOCOLS, GUEST CONDUCT RULES, AND REGIONAL TRAVEL RESTRICTIONS VARY BY SHIP AND DESTINATION, AND ARE SUBJECT TO CHANGE WITHOUT NOTICE. DUE TO EVOLVING HEALTH PROTOCOLS, IMAGERY AND MESSAGING MAY NOT ACCURATELY REFLECT ONBOARD AND DESTINATION EXPERIENCES, OFFERINGS, FEATURES, OR ITINERARIES. THESE MAY NOT BE AVAILABLE DURING YOUR VOYAGE, MAY VARY BY SHIP AND DESTINATION, AND MAY BE SUBJECT TO CHANGE WITHOUT NOTICE.