

## FREQUENTLY ASKED QUESTIONS CELEBRITY RIVER CRUISES

### **What is “Celebrity River Cruises”?**

Celebrity River Cruises is our brand-new premium river cruise offering, designed to provide intimate and immersive journeys throughout the world. Experience personalised service, world-class amenities, and unique itineraries tailored for our guests.

### **Why “Celebrity River Cruises”?**

Celebrity River Cruises is a natural extension of Celebrity’s premium offering that will bring its unique service-first approach to the world’s most iconic rivers.

### **How is River cruising different from Ocean cruising?**

Celebrity River Cruises will bring the best of Ocean cruising to Europe’s most iconic rivers while delivering a unique river experience, The Celebrity Way. More details to come. Stay tuned!

### **When is the first sailing?**

Our inaugural river cruises are set to sail in 2027.

### **How many ships will Celebrity River Cruises have?**

The brand has signed an initial order of 10 ships.

### **Which rivers will be offered for sailing?**

Celebrity River Cruises will sail Europe’s most iconic rivers - the Danube and Rhine. We will share our 2027 itineraries on 3 September, when we open for Priority Booking Access.

### **How long are River cruises?**

We are finalising details for our inaugural 2027 sailings. Contact your Travel Agent to be the first to know about itineraries.

### **When can I book Celebrity River Cruises?**

Bookings for our river cruises will become available soon. Contact your Travel Agent to be the first to know once we’re open for sale.

**How do I find out more?**

Contact your Travel Agent to learn more and get access to exclusive information.

**What is Priority Booking Access for?**

Priority Booking Access gives our guests the first chance to book 2027 Celebrity River Cruises before they become available to the general public in Summer 2025.

**How do I join the Priority Booking Access list?**

Secure Priority Booking Access with a refundable deposit of £400/€450 starting on 3 September 2025. Priority Booking Access enables you to secure a sailing before bookings open to the general public.

**How will Celebrity River Cruises sailings be priced?**

Contact your Travel Agent to be the first to know about our pricing information once it goes live.

**What will the booking policies be for Celebrity River Cruises?**

Celebrity River Cruises will offer a similar level of booking flexibility to our ocean cruises to match our commitment to the friendly booking policies our guests have come to expect from Celebrity. Contact your Travel Agent to be the first to know about specifics on booking policies once river cruises booking goes live

**What is the price for getting on the Priority Booking Access list?**

Guests can join the Priority Booking Access list with a refundable deposit of £400/€450 per stateroom.

**Through what channels can I join the Priority Booking Access list?**

Visit our on board Future Cruise Vacations desk, or contact your Travel Agent for Priority Booking Access.

**How do I convert being on the Priority Booking Access list into a booking?**

Guests with Priority Booking Access will be notified when they can convert their deposit into a booking. More details will be communicated, but you will be able to reserve your booking with a Celebrity River Cruises expert or your preferred Travel Agent.

**What is Celebrity River Cruises' cancellation and refund policy for Priority Booking Access deposits?**

The £400/€450 deposit for the Priority Booking Access list is fully refundable at any time. Refunds will take up to 14 days to process.

**What payment methods are accepted for Priority Booking Access?**

We accept all major credit cards for Priority Booking Access deposits. The deposit must be paid in full using a credit card.

**Is elevator access available on board the ship?**

Yes, elevators are available and provide access to all passenger decks with two exceptions: Deck 1, which houses our River View staterooms, is not accessible via elevator; and the top deck, which is accessible via stairs as well as via a motorised chair rail system.

**What activities/entertainment will be available on board?**

Celebrity River Cruises will deliver unforgettable experiences onboard. We are still developing these incredible experiences for our guests and will share more soon. Stay tuned!